



"Your Comfort Is Our Business"



RESIDENTIAL SERVICE PROGRAMS

HVAC Electrical Solar Generator Plumbing

Burgeson's Preferred **MEMBERSHIP** *Your Way*



Residential Maintenance Programs
FOR THE ENTIRE HOME

HEATING & A/C

1 combined Heating & A/C maintenance service scheduled between 8am and 5pm, Monday - Friday at service address.

PLUMBING

1 Plumbing maintenance service scheduled between 8am and 5pm, Monday - Friday at service address.

ELECTRICAL

1 Electrical maintenance service scheduled between 8am and 5pm, Monday - Friday at service address.

GENERATOR

1 stand-by Generator maintenance service* scheduled between 8am and 5pm, Monday - Friday at service address.

*excludes portable generators

SOLAR

1 Solar Panel System cleaning & maintenance service scheduled between 8am and 5pm, Monday - Friday at service address.

COMBINE ACROSS DIVISIONS & SAVE

BP Your Way is a maintenance program tailored for all your home's service needs. Offering single and multi-service memberships, it ensures your home is maintained for optimal comfort

- 2 combined memberships - 10% discount off of each
- 3 or more combined memberships - 15% discount off of each

Core Values

Burgeson's Heating, A/C, Electrical, Solar & Plumbing is committed to providing the highest quality in service, repairs, sales, design and installation as well as...

Understanding and concern for those in need of our services

Respect for all customers and employees in all business relationships

Growth in technical skills and in quality management

Enlightening our customers to our honesty and trustworthiness

Service with professionalism to install, maintain and repair HVAC, electrical, solar and plumbing equipment

Ongoing education for our employees to better serve our customers in the industry's developing technologies

Never forgetting that the customer always comes first; hence our...

Slogan "Your Comfort Is Our Business"

Elgar C. Burgeson - Founder



As ECB would say, "The bitterness of poor quality remains long after the sweetness of low price is forgotten."
-Benjamin Franklin
Elgar C. Burgeson - Founder

BURGESON'S HISTORY

In 1949, Elgar C. Burgeson (ECB) ...

opened Burgeson's Heating & Air Conditioning for business with a sturdy truck and an unyielding work ethic. ECB built our business on traditional ideals, hard work, and exemplary customer service offering quality products and skilled service to our customers with honesty and integrity.

As a Premier Lennox dealer since 1952, Burgeson's continually provides the highest quality, most efficient, and quietest home comfort systems available. We specialize in designing and engineering cutting-edge HVAC systems including duct work and indoor air quality systems customized to your home or business's needs.

Led by over 90 years of combined experience, two well-known and respected family businesses joined the Burgeson's team to develop and build our Electrical, Solar and Plumbing departments. Our professional electricians and plumbers provide skilled repair, maintenance and installation of many electrical and plumbing services including whole-home generator and solar panel systems as well as tankless water heaters and water conditioning systems.

Elgar Burgeson created an incredible legacy which four generations of his family as well as loyal employees uphold today. We continually build on that foundation to better serve our customers and uphold our motto **"YOUR COMFORT IS OUR BUSINESS"**



Premier Dealer Since 1952

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burgesons.com State Lic.#263871



Kevin Burgeson, Dianne Burgeson, Brian Burgeson
Kathi Cochran, Andy Reade

HVAC



HEATING & A/C COMBINED SERVICE INCLUDES

- Test A/C system operation
- Check for signs of A/C leaks
- Clean condenser coils
- Check refrigerant operating pressure
- Test compressor contactor
- Test capacitor and relay
- Test furnace system operation
- Check for gas leaks in furnace
- Clean and adjust burners
- Check heat exchanger for cracks or defects
- Visually inspect flue, vent and cap
- Check voltage / amperage
- Check blower assembly
- Lubricate components as required
- Inspect duct work and check air flow
- Check thermostat operation / program and replace AA/AAA batteries as required
- Check / Clear condensate line as required
- Test safety controls
- Inspect all wiring and connections
- Check temperature splits / rise
- Test operation of smoke and carbon monoxide detectors

Customer is responsible for safe and timely access. Burgeson's is not responsible for inaccessible HVAC equipment.

Burgeson's Preferred MEMBERSHIP

Your Way

HVAC SERVICE AGREEMENT BENEFITS

1 combined residential Heating and A/C maintenance service
(scheduled between 8am-5pm, Monday - Friday at service address)

15% discount on HVAC repairs

No trip charges for equipment covered by contract*

All after-hours and holiday rates waived

Lifetime warranty of parts replaced on a paid invoice**

Up to 10% loyalty credit towards a new HVAC system installation***

All benefits are contingent on the continued annual renewal of your Burgeson's Preferred Membership. Agreement invalid if not accepted within 90 days. Payment due prior to 1st scheduled appointment. Agreement will auto renew 12 months from date of original acceptance unless a 30 day notice of cancellation is received. Membership is nonrefundable and nontransferable.

COMBINE ACROSS DIVISIONS & SAVE

- **Combine with 1 additional BP membership - 10% discount off of each**
- **Combined with 2 or more additional BP memberships - 15% discount off of each**

*Restrictions may apply

**Exclusions apply to: filters, refrigerant, high voltage wiring, UV light bulbs, duct work, evaporator and condenser coils or damage caused by power surges, flood, fire, earthquake, negligence and/or riot. Lifetime warranty void if consecutive membership is not maintained and/or covered equipment is serviced or repaired by anyone other than a Burgeson's technician.

***With each consecutive year of paid Burgeson's Preferred Membership earn a 2% discount (up to 10% total) off of a total proposed system cost (not to be combined with other offers).



ELECTRICAL



ELECTRICAL SERVICE INCLUDES

- Check for safety hazards
- Inspect condition of electrical panel
- Check for overheating of electrical system
- Inspect circuit breakers, wiring, connections and grounding
- Confirm proper HVAC fuse / breaker size
- Check for open junction boxes and exposed wiring
- Test GFCIs (Ground Fault Circuit Interrupters)
- Test receptacle outlets and switches
- Test interior lighting
- Test exhaust fans
- Test Doorbell and Address Light
- Test exterior lighting, receptacles and equipment
- Test smoke detectors and CO alarms
- Give efficiency recommendations

Customer is responsible for safe and timely access. Burgeson's is not responsible for inaccessible electrical wiring and equipment.

Burgeson's Preferred MEMBERSHIP

Your Way

ELECTRICAL SERVICE AGREEMENT BENEFITS

1 Electrical maintenance service

(scheduled between 8am-5pm, Monday - Friday at service address)

15% discount on Electrical repairs

No trip charges for equipment covered by contract*

All after-hours and holiday rates waived

Lifetime warranty of parts replaced on a paid invoice**

Up to 10% loyalty credit towards a new Electrical Panel or Whole-Home Rewire***

All benefits are contingent on the continued annual renewal of your Burgeson's Preferred Membership. Agreement invalid if not accepted within 90 days. Payment due prior to 1st scheduled appointment. Agreement will auto renew 12 months from date of original acceptance unless a 30 day notice of cancellation is received. Membership is nonrefundable and nontransferable.

COMBINE ACROSS DIVISIONS & SAVE

- Combine with 1 additional BP membership - 10% discount off of each
- Combined with 2 or more additional BP memberships - 15% discount off of each

*Restrictions may apply

**Exclusions apply to: main electrical panel, sub-panel, whole home rewire, whole home re-device (plugs & switches), light bulbs or damage caused by power surges, flood, fire, earthquake, negligence and/or riot. Lifetime warranty void if consecutive membership is not maintained and/or covered equipment is serviced or repaired by anyone other than a Burgeson's technician.

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PLUMBING



PLUMBING SERVICE INCLUDES

- Drain and flush water heater
- Check water pressure
- Check for visible leaks and visible signs of corrosion
- Clean / Clear bathroom and kitchen faucet aerators
- Inspect plumbing fixtures for proper operation (sinks, toilets, etc.)
- Perform earthquake safety inspection
- Check emergency shut off valves for proper function
- Perform dye tests and leak inspections for toilets and bathroom sinks
- Check hose bibs for leaks and proper function
- Perform shower test and inspection
- Check kitchen sink, faucet and water supply for leaks and proper function
- Check for gas leaks at water heater
- Clean air intake screens for tankless water heaters (when applicable)
- Test elements in electric water heaters for proper function
- Check for proper drain cleanouts
- Visually inspect water heater flue, vent and cap
- Check water heater error code history (if possible)

Customer is responsible for safe and timely access. Burgeson's is not responsible for inaccessible plumbing.

Burgeson's Preferred MEMBERSHIP

Your Way

PLUMBING SERVICE AGREEMENT BENEFITS

1 Plumbing maintenance service

(scheduled between 8am-5pm, Monday - Friday at service address)

15% discount on Plumbing repairs

No trip charges for equipment covered by contract*

All after-hours and holiday rates waived

Lifetime warranty of parts replaced on a paid invoice**

Up to 10% loyalty credit towards a new Plumbing system installation***

All benefits are contingent on the continued annual renewal of your Burgeson's Preferred Membership. Agreement invalid if not accepted within 90 days. Payment due prior to 1st scheduled appointment. Agreement will auto renew 12 months from date of original acceptance unless a 30 day notice of cancellation is received. Membership is nonrefundable and nontransferable.

COMBINE ACROSS DIVISIONS & SAVE

- Combine with 1 additional BP membership - 10% discount off of each
- Combined with 2 or more additional BP memberships - 15% discount off of each

*Restrictions may apply

**Exclusions apply to: re-drains, re-pipes, tankless water heaters, standard water heaters, water filtration, water conditioning or softening cartridges, anode rods, complete plumbing system replacement, drain cleaning, hydro-jetting or damage caused by power surges, flood, fire, earthquake, negligence and/or riot. Lifetime warranty void if consecutive membership is not maintained and/or covered equipment is serviced or repaired by anyone other than a Burgeson's technician.

***With each consecutive year of paid Burgeson's Preferred Membership earn a 2% discount (up to 10% total) off of a total proposed system cost (not to be combined with other offers).



GENERATOR

SOLAR

GENERATOR SERVICE INCLUDES

- Change air filter
- Change engine oil
- Check voltage output
- Change oil filter
- Check for oil leaks
- Check for fuel leaks
- Replace spark plugs
- Inspect spark plug connectors
- Ensure proper spark gap
- Adjust valve lash
- Check battery water level and top off if needed
- Clean battery terminal
- Check fuel supply / pressure
- Clear inside of unit of dirt and debris
- Dispose of hazardous waste in accordance with EPA regulations
- Run generator and check for proper operation
- Simulate power outage to ensure generator is fully operational
- Inspect generator controller run log for error codes
- Record generator run hours and spec information
- Check connections and voltage at transfer switch to ensure proper operation

Customer is responsible for safe and timely access. Burgeson's is not responsible for inaccessible equipment.

GENERATOR SERVICE AGREEMENT BENEFITS

1 stand-by Generator maintenance service*

(scheduled between 8am-5pm, Monday - Friday at service address) *excludes portable generators

15% discount on Generator repairs

No trip charges for equipment covered by contract*

All after-hours and holiday rates waived

Lifetime warranty of parts replaced on a paid invoice**

Up to 10% loyalty credit towards a new Generator installation***

*Restrictions may apply

**Applies solely to generator's controller. Excludes damage caused by power surges, flood, fire, earthquake, negligence and/or riot. Lifetime warranty void if consecutive membership is not maintained and/or covered equipment is serviced or repaired by anyone other than a Burgeson's technician.

***With each consecutive year of paid Burgeson's Preferred Membership earn a 2% discount (up to 10%) off of total proposed system cost.



SOLAR SERVICE INCLUDES

- Clean panels
- Check inverter operation
- Check for system input and output voltages at time of service
- Tighten terminals and connections in inverter
- Inspect accessible connections on panels
- Inspect roof penetrations
- Check connections behind panels using heat cameras
- Check connections, wiring, and voltage in all junction boxes
- Check for worn or damaged wiring & equipment
- Measure kilowatt production at time of service
- Record existing PV label information

Customer is responsible for safe and timely access. Burgeson's is not responsible for inaccessible solar equipment or water leaks from existing roof penetrations or broken tiles.

SOLAR SERVICE AGREEMENT BENEFITS

1 Solar maintenance service

(scheduled between 8am-5pm, Monday - Friday at service address)

15% discount on Solar Panel System repairs

No trip charges for equipment covered by contract*

All after-hours and holiday rates waived

Lifetime warranty of parts replaced on a paid invoice**

Up to 10% loyalty credit towards a new Solar Panel System installation***

*Restrictions may apply

**Exclusions apply to: inverters or damage caused by power surges, flood, fire, earthquake, negligence and/or riot. Lifetime warranty void if consecutive membership is not maintained and/or covered equipment is serviced or repaired by anyone other than a Burgeson's technician.

***With each consecutive year of paid Burgeson's Preferred Membership earn a 2% discount (up to 10%) off of total proposed system cost.

